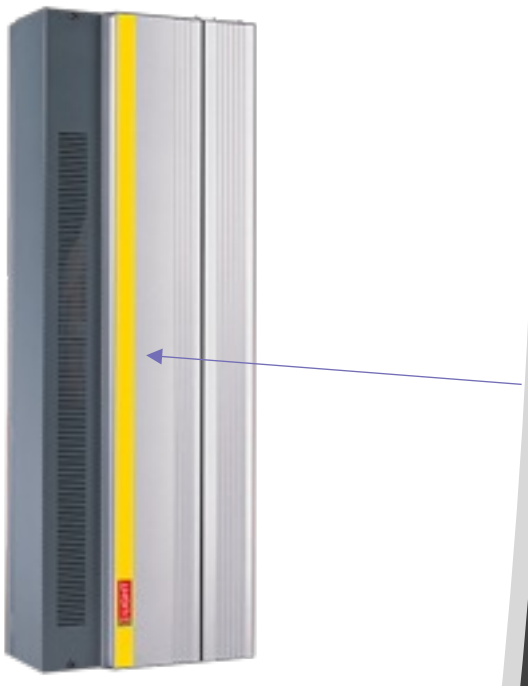
How to reset I-light Source Controllers

DO NOT REMOVE THE FRONT COVERS
MAINS VOLTAGE INSIDE.



- Locate all Panels (there may be more than 1 and they may be on different Floors of the property).
- Open the right-hand hinge door.

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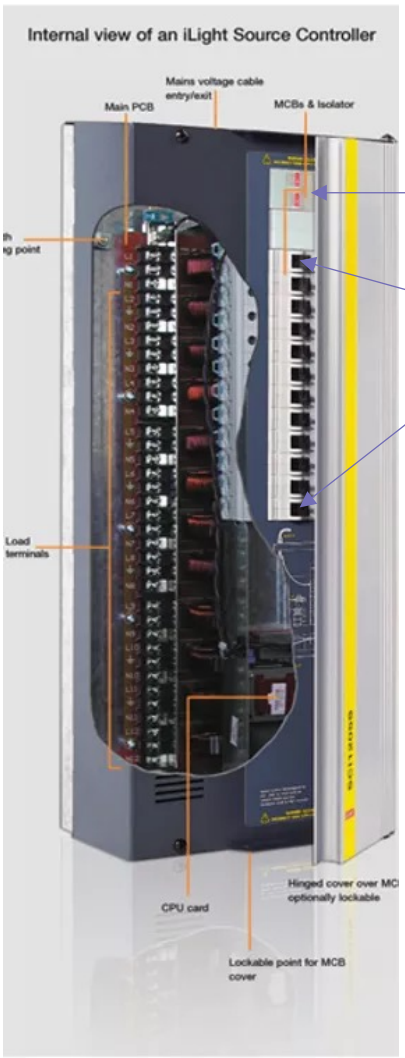


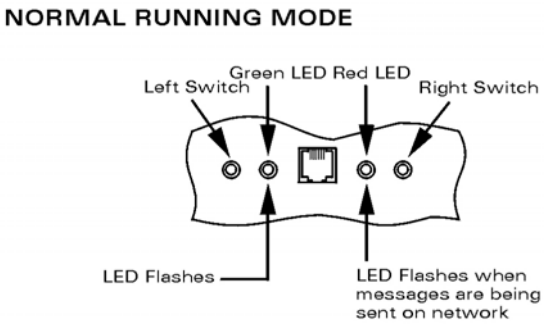
Main Isolator

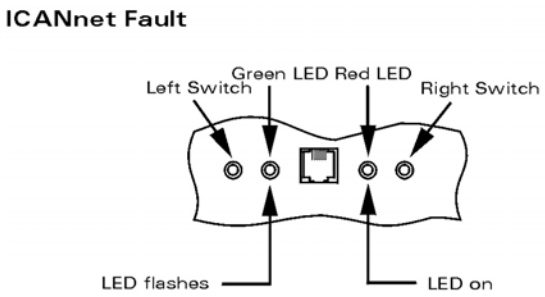
MCB's (miniature circuit breakers)

1. Turn all MCB's to the off position.
2. Turn off Main Isolator.
3. Repeat process 1 & 2 on all panels in property.
4. Turn ON all MCB's.
5. Turn on Main Isolator.
6. Repeat process 5 & 6 on all panels.

The panels will re-boot which will take approximately 1-2 minutes.

There are a number of LED lights green and red on the bottom of the panels for health indication.





If there is a fault with the equipment the RED Led under the panel will be SOLID Red.

Other Faults

If a circuit of lights are continuously on and cannot be turned off by the wall plates.

Ensure that the buttons are not pressed in see next point for action.

Try a full reset of the panels as above.

If this is still the same, you may have a failed PCB (printed circuit board) and will need an engineer.

If a wall plate button is pressed and the lights don't operate as the used to.

Sometimes buttons on the wall plates can get stuck under the front cover, press each button whilst wiggling it to release it.

If the plates have been removed during decoration the wall plates can be over tightened, therefore remove the front cover by pulling / prising it off and loosen the screws, so as it is secured nicely.

When over tightened, the connection on the rear can foul against the recess box and cause issues.

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Other related issues

Q Can I upgrade my current down lights to LED?
A Yes you can, however not all LED lighting will be compatible.

Q Which are compatible?
A We cannot test every single product as manufacturers change components so often to maintain or reduce costs.

All that we can advise is avoid cheap LED down lights and don't let an electrician or retailer convince you otherwise. ***They do not know your lighting system and only want a sale.***

Flairlight manufacture their products to operate perfectly with lighting control systems.

Q Can I use GU10 retrofit LED lamps.
A No, as these lamps are poor quality with short life and will flicker and not save you energy as the life is so short.

GU10 lamps can also blow circuits and cause damage to PCB's costing £1000,s.

Also when you come to replace the failed units the replacements will be a different colour

Q Can I use LED normal lamps.
A In theory, however each circuit has a minimum load and the reduced wattage may not be sufficient to operate at this load.

Q Why are my fittings flickering?
A This can be down to a number of issues, poor quality product, not compatible with the Lighting system.

The set lighting level on the system is too low for the LED product.

Q How do I Know that the level is set too low?
A Turn the circuits up to Full (usually button 1) or press and hold the raise button for 10 seconds.

Then press the button that brings on the light that flickers (usually button4).

If it doesn't flicker or is better than previous the level is set to low. (when just bringing LEDs on from 0 to a low level the level is not enough for the product. When an LED is turned on full and then dimmed down, it usually operates better and is more stable (no flicker).

There is a simple rule when buying LED products.

"Buy it cheap buy it twice".

You are investing in replacement products to reduce energy as well as maintenance, therefore purchase products that have some of the following:

- *A named branded LED Chip, such as CREE, Philips, GE.*
- *A separate LED driver, compatible with leading or trailing edge dimmers.*
- *3000°K (warm white) colour, 2700°K is yellow and makes everything look yellow and poor, 4000°K is blue white and used in offices etc,*

We would love you to purchase our products of course, however we just don't want to see clients Being misled or make the wrong choice.